

Deployment Communication Ohio SACWIS Hotfix Release 4.27.1

Background

Ohio SACWIS 4.27 Release went into production on July 6, 2023. A critical issue was found in the Case Module post-deployment that will require Hotfix Release 4.27.1

Contents of Deployment

Case Module:

- Users are once again able to access and view Case Conference Notes.
- The Add Additional Signatures button is no longer greyed which prevented users from being able to add additional signatures to a Family Case Plan once approved.

Deployment Details

Hotfix Release 4.27.1 was deployed into the production environment July 25, 2023.

Deployment Resources

If you have additional questions pertaining to this Deployment Communication, please contact the Automated Systems Help Desk at <u>SACWIS_HELP_DESK@jfs.ohio.gov</u> or by calling 1-800-686-1580, option 3, option 5, Monday through Friday, 8:00am to 4:30pm, excluding Holidays.